

Clarke Hearing News



Hearing news you can use!

Spring 2011

Upcoming Events:

- “HEARING LOSS 101”
Friday, April 8, 1:30– 2:30 pm
Educational Seminar at The Northampton Senior Center
- SPEECH READING CLASS
(for hearing aid users and significant others)
Session I: Fridays, April 22, 29, and May 6, 3:00 - 4:00 pm.
By reservation only; call 413.582.1114 or email chc@clarkeschools.org for more information or to make reservations

Join us in welcoming Ben Senecal to the Hearing Center family. Ben was born on January 29, 2011 and weighed 7 lbs 11 ounces. You may remember seeing his mother, Kim Senecal, who is part of our front office team!

If you wish to stop receiving this newsletter, please email your request to us at: chc@clarkeschools.org

Staff Member Spotlight



Welcome to Renee Denenfeld, our new Audiology Assistant! Renee has joined our team to help improve efficiency and consistency of care without long waiting periods between appointments with your audiologist. Renee will be helping us with “Clean and Check” appointments. These appointments are scheduled at regular intervals to help keep the hearing aid functioning to its fullest capacity. Simply come in at the appointed time, hand us your hearing aids

and relax. Renee will check the hearing aids for damage or debris, clean them, and return them to you in approximately 20 minutes. Hearing aids are small electronic devices and must be maintained properly to extend their lives. Our Clean and Check appointments allow us to assess wear and tear, perform general cleaning and maintenance in house and help you get the most out of them. Depending on your service agreement with us (i.e. are you within your first two years of a new purchase?), fees for this visit range from \$0.00 - \$40.00 maximum, per hearing aid.

What makes the Clarke Hearing Center different from the competition?

The Clarke Hearing Center is truly patient driven, not product driven. Clarke’s audiologists opt to work with manufacturers who offer reliable, good quality products that meet the diverse needs of our pediatric and adult populations. When we learn of products that we think may benefit our patients, we will share them in our “Technology Corner.” But remember, they may not be appropriate for everyone. Clarke is not financially supported

or obligated to any hearing aid manufacturer. In addition to this, our audiologists do not receive commission on hearing aid sales.

Not only can you breathe easy knowing that the Clarke Hearing Center is part of the non-profit organization of the Clarke Schools for Speech and Hearing but also that the hearing aid(s) recommended for you are selected with your best interest in mind.



45 Round Hill Road
Northampton, MA 01060

RETURN SERVICE REQUESTED

413.582.1114

www.clarkeschools.org/hearing-clinic

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Your Health and Hearing Loss: Are They Related?

Simply, yes! A recent study published in the American Journal of Audiology (2010) found that individuals that suffered from poor cardiovascular health also had increased risk of hearing loss. Your hearing organ is an “end organ,” meaning it is at the end of the blood supply line. If you have cardiovascular disease, your ear is being starved of critical blood flow, ultimately having the potential to affect your capacity to hear. Not only that, but the National Council

on Aging had issued an earlier report that showed that untreated hearing loss can lead to increased stress, isolation and depression – factors that contribute to an increased risk of heart disease. With this information we must change the old age question of the chicken and the egg to: “which came first, the hearing loss or the heart disease?” If you suspect that you or a loved one has hearing loss, it is important to take the appropriate

steps in getting treatment for hearing loss:

1. Talk to your primary care doctor.
2. Get a referral to an audiologist.
3. Have a comprehensive hearing test by a licensed audiologist and bring a loved one with you for a “second set of ears.”
4. Review your results with the audiologist and discuss what treatment options are appropriate for your hearing loss, lifestyle and need.

Wanted: Used copies of “The Consumer Handbook on Hearing Loss & Hearing Aids: A Bridge to Healing,” 3rd edition

Due to a recent change at the supplier of this Handbook, we are unable to obtain more copies of this valuable informational resource. If

you have a copy of this little book in your home and are done reading it, please bring it with you to your next appointment or drop it off at

the front desk so that we can make it available to other patients. Thank you!

Patient Feedback



“They were able to show me how much hearing aids would help, and that has completely changed my life.”

-- James Messer, Easthampton, MA

Please consider filling out our patient satisfaction survey online at:
<http://www.surveymonkey.com/s/KWG7JFY>